



FLVC

Flintshire Local **Voluntary** Council

CGLISFf

Cyngor **Gwirfoddol** Lleol Sir Fflint

Annual Impact Report 2021/22

**Supporting, Promoting
and Developing the
Voluntary and
Community Sector**

25

OUR TRUSTEES

from April 2021

Barbara Roberts Chair

Paul Hinchliffe

Wendy Carter

Pip Perry MBE

Liz Holland

Marjorie Thomson

John Hatton

Tim Byram

Rhiannon Bidwell

Bill Brereton

Lee Tiratira

Peter Agnew

Flintshire Local Voluntary Council

CORLAN

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MOLD

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🐦 @FLVCnews 📘 flvcpage

Company Limited by Guarantee Number 3301204
Registered Charity Number 1062644

OUR STAFF

from April 2021

Ann Woods Chief Officer

Sarah Owens and Tessa Willow

Third Sector Development Manager (Core Services)

Millie Boswell and Kate Newman

Third Sector Development Manager
(Health and Social Care)

Admin Team

Nicola Valentine Senior Administrator

Karen Peters Administrator

Volunteer Centre

Debbie Long Senior Volunteering Development Officer

Claire Worrall Volunteering Development Officer

Kris Kordiak Volunteering Development Officer

Mallaidh Long Volunteering Development Officer

Funding and Governance

Shaun Darlington Third Sector Development Officer
(Governance)

Heather Hicks Third Sector Development Officer
(Funding)

Social Prescribing Team

Kate Howard Social Prescribing Team Leader

Dafydd Gwynedd Social Prescriber (SPoA)

Joanne Overton-Jones Social Prescriber
(Early Help Hub)

Nia Lloyd-Williams Social Prescriber
(SPoA and Early Help Hub)

Hannah Dovey Social Prescriber
(Young People and Young Families)

Charlotte Anderton Social Prescriber (SPoA)

Robyn Lee Social Prescriber (Early Help Hub)

FLINTSHIRE LOCAL VOLUNTARY COUNCIL

Part of Third Sector Support Wales



Cefnogi Trydydd
Sector **Cymru**

Third Sector
Support **Wales**

BACKGROUND...

FLINTSHIRE LOCAL VOLUNTARY COUNCIL (FLVC) is the independent umbrella and support organisation for voluntary and community groups in Flintshire. It is one of 19 County Voluntary Councils (CVCs) in Wales and began operating in 1997. FLVC is a registered charity (1062644) and a limited company (3301204). It has up to 15 trustee directors drawn mainly from the local voluntary sector with 16 staff, part time and full time. Since 2008 FLVC has been based at CORLAN on Mold Business Park. FLVC has over 170 members and draws its funding from a variety of sources, including Welsh Government, Flintshire County Council, Families First and Betsi Cadwaladr University Health Board (BCUHB).

We are part of the Third Sector Support Wales infrastructure funded by Welsh Government. Our shared goal is to enable the third sector and volunteers across Wales to contribute fully to individual and community well-being, now and for the future.

Third Sector Support Wales is a network of support organisations for the whole of the third sector in Wales. It consists of the 19 local and regional support bodies across Wales, the County Voluntary Councils (CVCs) and the national support body, Wales Council for Voluntary Action (WCVA). We work with citizens, volunteers and third sector groups to identify and address what matters to them. To achieve our shared goal we collaborate with other key partners across the third sector, the public sector, business, research and funders.



We always know as a small local community charity that FLVC are on hand for any support we need.



We have four pillars of activity that make up our universal offer, these are:

- Volunteering
- Good governance
- Sustainable funding
- Engagement and influencing



Our work is broadly focused on the common themes of:

- Information and advice
- Learning and development
- Networking and communication
- Shaping, influencing and building the social capital and resilience of the sector
- Raising the profile of the sector



Amazing resource for local charities and 3rd sector groups! Keep up the fantastic work - we all really appreciate you being there for us.



FLVC CHAIRS ANNUAL REPORT 2022



After the challenges of the past two years, it is excellent that our Staff, Trustees and Volunteers are now able to meet again in person.

FLVC has faced many challenges during the pandemic but I feel the organisation has been resolute and continued to raise the profile of the third sector in Flintshire with the manner in which it has responded to those challenges. Our vision is to enable a strong, sustainable and effective Third Sector - involving and serving the people and communities of Flintshire.

We continue in our work in providing information, guidance and support to Voluntary and Community Groups to enable them to strengthen their capacity to improve the quality of life for people and our communities. Another important aspect of our work is to represent the third Sector at a Strategic level, which our staff continue to do to great effect.

This can be evidenced by the excellent working partnerships we have developed with our Statutory and Third Sector colleagues – as an organisation we pride ourselves on our approach to working together with partners in an open and honest way to achieve the best possible outcomes for those we are here to support.

Thanks must be given to the dedicated staff at FLVC who have worked tirelessly during the last year and also to my fellow Board members who give their time to help steer our organisation in the right direction.

Barbara Roberts
FLVC Chair 2022

CHIEF OFFICER'S REPORT



Flintshire Local Voluntary Council has been promoting, developing and supporting voluntary and community activity for over 25 years. As a team, we pride ourselves on responding to changing community need and seeking every opportunity to listen to and learn from those we are here to support.

Our experiences in recent years have changed our ways of working dramatically. Our key workers have faced the greatest of challenges and I feel the role the Third Sector can play in supporting and improving our local communities is now more greatly recognised. Virtual working now allows me and my colleagues to attend several national/regional meetings in a day, which has increased the time for in depth discussion with our Health, Local Authority and Welsh Government colleagues. However, as we have returned to our office spaces and our social interactions in 2022 we have realised just how important friendship and human interaction is to our wellbeing.

The value of volunteering (for the volunteer and those helped by their actions) cannot be under-estimated. If you are thinking about volunteering or are linked to a community group and would like a chat about your work or are thinking of initiating some community-based support – we can help. Going forward we are looking to maximise the opportunities for us to meet with you as our stakeholders to find out what matters to you.

Would an informal chat with a member of our team help you to develop your policy and/or practice? How can FLVC better represent you at a Strategic level? Please let us know.

On behalf of all Flintshire residents, my sincere thanks to everyone linked to FLVC, including our Staff, Trustees, Volunteers and members and to colleagues who support our work.

With thanks

Ann Woods Chief Officer FLVC

☎ 01352 744028

✉ ann.woods@flvc.org.uk



“

Thank u for helping me to volunteer – I have become more confident and am learning to talk to others with more ease.

”

VOLUNTEERING

Our Volunteer Centre team are here to:

- Promote good practice and innovation in volunteering – to enable more people to take part and to increase the impact of volunteering;
- Provide information, guidance and signposting – for individuals to volunteer and for organisations to develop quality volunteering placements;
- Manage a database of volunteering opportunities- for brokerage and management of volunteering;
- Facilitate networks and training– for learning, sharing and continuously improving volunteering experience;
- Organise events, promotion and recognition – to encourage and celebrate volunteer achievement and champion the contribution of volunteering to the wellbeing of Wales.
- Administer and promote grant programmes – to develop organisations’ capacity to recruit and support volunteers



What Did We Achieve?

During the pandemic we played a key role in matching offers of help with requests for help from our local communities. Our Volunteering in Social Care Project has been recognised nationally as a model of good practice

“

More than excellent. The team are a huge asset to FLVC.

”



Over the year 465 Individuals were supported to access Volunteering opportunities

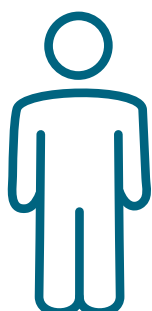


Over 110 Flintshire based organisations were supported to develop good practice in volunteer management

6 Volunteer Network Forums were held during the year attended by a total of 89 participants



The team attended over 70 events /meetings to raise awareness and promote volunteering across Flintshire and beyond



Our supported Volunteering projects enabled 201 individuals (with additional support needs) to access accredited qualifications and taster volunteer sessions across Flintshire

“

Great communication and the group that they worked with did a fantastic job volunteering plus they all gained a qualification.

”

GOOD GOVERNANCE

The overall goal of TSSW's work on good governance is for those involved in running third sector organisations effectively lead their organisations and to maintain high standards of governance.

Our outcomes are for those involved in running third sector organisations to:

- access information, advice and support on good governance;
- have increased confidence in leading their organisations;
- have improved ability to recruit and retain skilled trustees;
- have increased skills to lead their organisations.



What Did We Achieve?



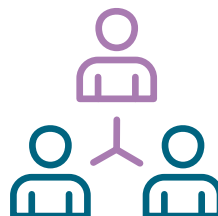
Our website received over 24,500 visitors and information was disseminated to organisations via e-groups

“

This support has been invaluable in assisting us to find relevant information and ensuring we have completed everything we need to do.

”

We have worked with Welsh Government and local authority colleagues to support organisations and community venues with their policy and practice for 're-opening' as Covid 19 restrictions eased



120 Organisations were supported with their governance issues

263 trustee enquiries were received and responded to



SUSTAINABLE FUNDING

Our Funding Support service aims to help

- Third sector organisations to effectively secure and generate the resources they need to survive and grow
- Third sector organisations to be resilient and have the skills, knowledge and capacity to sustain their organisations



“

Absolutely invaluable help – great insight – we secured the funding we needed.

”

What Did We Achieve?



We supported 126 community and voluntary organisations to access in excess of £479,200 from a number of funding sources



We administered 7 grant funds (a total of 132 individual grants awarded):

Digital Meet the Funder Events were held with

- Community Foundation Wales
- Community Facilities Programme
- Bernard Sunley Foundation



- FCC Community Chest awarded 58 grants totalling £42783
- Flintshire Youth Led Grants awarded 6 grants, totalling £5,000
- The Voluntary Services Recovery Fund totalled £21048 - 15 grants awarded
- The Flintshire Winter Pressures Fund awarded 11 grants - totalling £40,000
- Flintshire's Loneliness and Social Isolation Fund awarded 9 grants - totalling £20,169
- FLVC's Mental Health and Learning Disability Grant totalled £97,538 (27 grants awarded)
- 6 grants totalling £15,000 were awarded for the Holway Support Grant

ENGAGEMENT and INFLUENCING



As a member of Third Sector Support Wales we work to ensure that

- Public bodies recognise the value and current and potential contribution of Third Sector organisations.
- Third Sector organisations play an active role in engaging and working with people and communities, including seldom heard groups;
- Third Sector organisations have the skills and capacity to effectively influence and shape policy at all levels;
- Third Sector organisations meaningfully engage with each other and in turn with public bodies in policy development and service co-production;
- The voices of individuals and groups inform and influence policy development, service planning and delivery;

“

FLVC are a fantastic partner in a number of work areas and projects. I really enjoy the collaboration and the team are exceptional with a can do attitude and a passion for people and positive change. thank you.

”

What did we achieve

- We have met regularly with Statutory and Third Sector partners as part of the local, regional and national Covid 19 Response and Recovery Planning
- We have worked with Flintshire County Council and Betsi Cadwaladr University Health Board to influence procurement practice for a multi-agency approach to Public Services
- We have led on work as part of the joint Flintshire and Wrexham Public Services Board 'Community Resilience' Workstreams
- We have worked with TSSW partners on the national Learning and Development Strategy, Impact workstream and Safeguarding Community of Practice
- We have worked with a national working group exploring options for Volunteering in Health and Social Care, and have developed a Flintshire-based programme to support the care sector
- Alongside our funding team we have worked with statutory partners to bring over £470,000 of grant monies to the third sector. Alongside this funding we are able to offer support with contacts, ideas and links to ensure organisations are able to make the most from their grant.
- We have been part of the lottery funded project Mind Our Futures in partnership with 20 third sector organisations to support children and young people's mental health
- We have supported the BCUHB review of third sector funding and service provision/ commissioning and taken this to the wider sector for participation.
- We regularly meet with new and existing community groups and charitable organisations to link them to the wider sector and statutory partners.

HEALTH and SOCIAL CARE

Betsi Cadwaladr University Health Board fund key Health and Social Care Facilitator roles within each CVC in North Wales. This role provides a key Strategic link between Health, Social Care and Third Sector organisations. FLVC also have a Social Prescribing team, working collaboratively with Statutory sector colleagues to link Flintshire residents with community-based health and wellbeing services.

In 2021/22 we



Contributed to local, regional and national Covid 19 Response and Recovery planning on both a Strategic and Operational level

We also run a network for people who work with Children and Young People in Flintshire, attended by up to 30 participants offering networking and collaboration opportunities



Expanded our Social Prescribing Team from 5 to 6 members of staff

Our social prescribers are there to listen to what matters to individuals and signpost them to the right support. Individuals we speak to value our listening ear and expertise



We have provided outreach social prescribing support to Ukrainian and Afghan refugees



In the period April 1st 21 to March 31st 22 the adult social prescribing team supported 1242 individuals and the children and young people's team supported 275



Developed a bespoke package of volunteer support to help within Social Care settings

In collaboration with AVOW in Wrexham, we host Health and Social Care Network meetings, attended by up to 50 participants. Bringing together Third and Statutory sector service providers to learn, share and consult on key Multi-agency strategies,



“

Fabulous face-to-face; great connections and collaboration.... well done FLVC!”

“Enjoyed today, good to see people face-to-face again, and meeting lots of new faces. Find networking events like this very valuable and would love to attend more.”

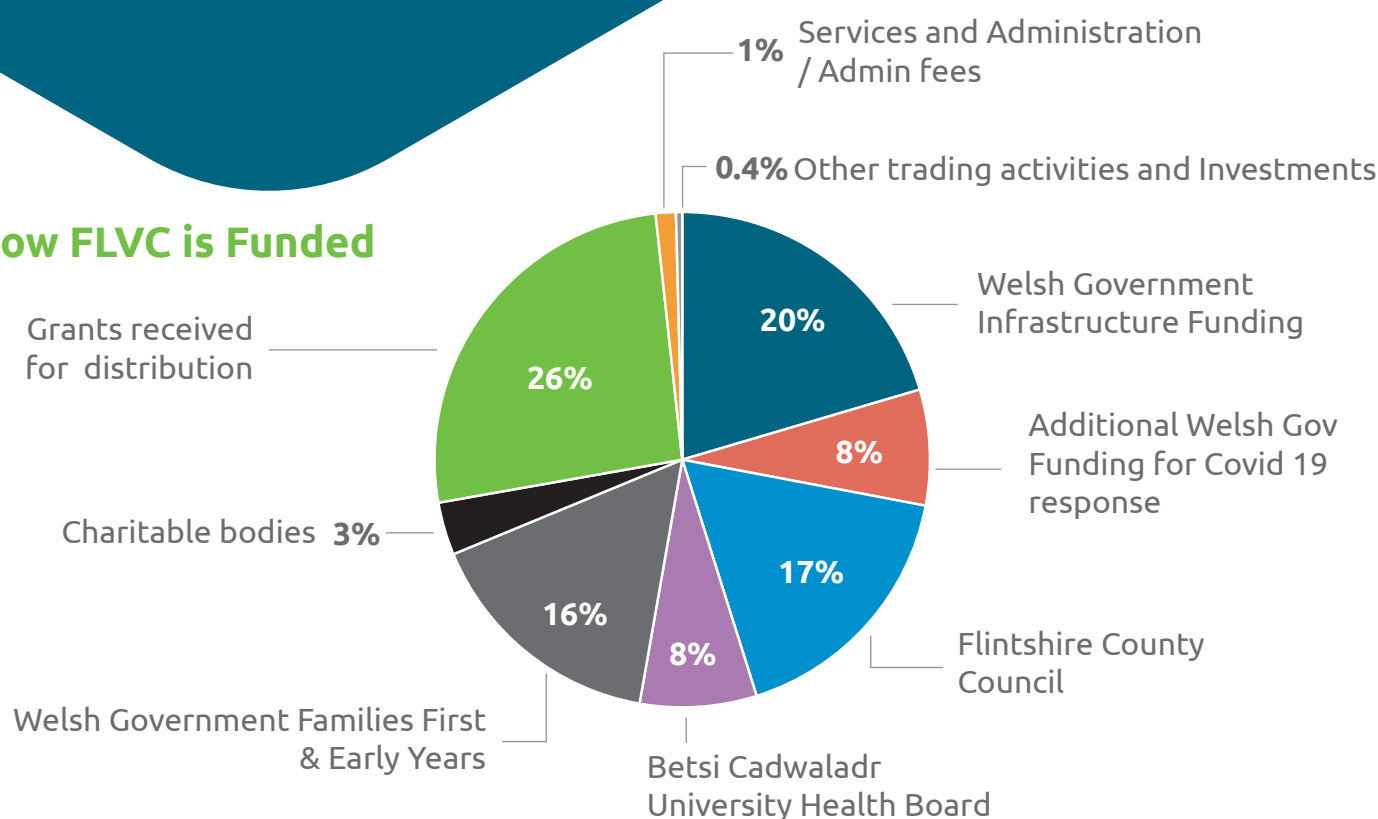
“Thank you so much this (information) is really helpful and much appreciated.”

”

SUMMARY OF ACCOUNTS

For the year ending 31 March 2022

How FLVC is Funded



Total Income during 2021/22 **£929,307**

Expenditure 2020/21 and 2021/22

Staff Costs
Premises Costs
Depreciation
AGM expenses
Professional Fees
Volunteers and Training
Contractors and Consultants
Insurance and Indemnities
Governance costs
Grant disbursements

2022

411,417
66,350
2,481
1,790
9,454
3,119
11,362
2,287
4,445
237,652

£750,357

2021

324,939
55,207
3,221
1,041
6,026
10,685
17,925
2,047
4,317
210,813

£636,221

TOTAL

Total Expenditure during 2021/22 **£750,357**